

**THE UNIVERSITY OF TENNESSEE
COLLEGE OF SOCIAL WORK**

SW540 - General Topics in Social Work: Principles and Techniques of Mediation

Course Outline

Spring 2005

Instructor: William R. Nugent, Ph.D.
Office: 123 Henson Hall
Phone: 974-3802 (office)
992-9434 (home)
E-mail: wnugent@utk.edu

Tuesday 9:40 AM - 12:25 PM
Room 206 Henson Hall

Required Text

Kruk, E. (Ed.), (1997). *Mediation and conflict resolution in social work and the human services*. Chicago, IL: Nelson-Hall.

This book is on sale at the bookstore in The University Center.

“Mediation techniques for persons in disputes.” In Kevin Corcoran, (1992), *Structuring change*.

This is a book chapter that presents a generic mediation model. The instructor may also require the reading of specific journal articles during the course of the semester.

Recommended Books

Leviton, S., & Greenstone, J. (1997). *Elements of mediation*. Pacific Grove, CA: Brokks/Cole.

Umbreit, M. (1994). *Victim meets offender: The impact of restorative justice and mediation*. Monsey, NY: Willow Tree Press.

Grading

Exams (1)	40%
In-class mediation simulations	30%
Daily quizzes	<u>30%</u>
	100%

Exams

There will be one exam at the end of the semester. The exam will be composed of multiple choice, matching, and fill-in-the-blank items.

Daily Quizzes

There will be quizzes each day at the beginning of class that will cover readings and material presented in previous class sessions.

Mediation Simulations

There will be numerous simulated mediation sessions that will form the core learning opportunities for students. These simulations will cover mediations in a variety of settings, such as county court, community mediation centers, and family mediation programs.

Bibliography and Recommended Readings

- Araki, C. (1990). Dispute management in the schools. Mediation Quarterly, 8(1), 51 - 62.
- Barshy, A.E. (1995b) Mediation in Child Protection Cases. In H. H. Irving & M. Benjamin, eds., Family Mediation: Contemporary Issues. Thousand Oaks, CA: Sage.
- Benjamin, M. & Irving, H.H. (1989). Shared Parenting: critical Review of the Research Literature. Family and Conciliation Courts Review, 27, 21-35.
- Bernard, S.E., Folger, J.P., Weingarter, H.R., & Zumeta Z.R. (1984). The Neutral Mediator: Value Dilemmas in Divorce Mediation. Mediation Quarterly, 4, 5-17.
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- Chandler, D. (1990). Violence, fear, and communication: The variable impact of domestic violence on mediation. Mediation Quarterly, 7(4), 331 - 346.
- Chandler, D.B. (1990). Violence, Fear, and Communication: The Variable Impact of domestic Violence on Mediation. Mediation Quarterly, 7(4), 331-46.
- Cobb, S., & Rifkin, J. (1991). Practice and paradox: Deconstructing neutrality in mediation. Law and Social Inquiry, 16, 35 - 62.
- Corcoran, K.O. & Melamed, O. (1990). From Coercion to Empowerment: Spousal Abuse and Mediation. Mediation Quarterly, 7(4), 303-316.
- Cox, E.O., & Parsons, R.J. (1992). Senior-to-Senior Mediation Service Project. The Gerontologist, 32(3), 420-422.
- DeLeon, L. (1994). Using Mediation to Resolve Personnel Disputes in a State Bureaucracy. Negotiation Journal, 10(1), 69-86.
- Docking, B., & Pries, B. (1995). Trasformative mediation and settlement driven mediation: Examining the divide. Manitoba Social Worker, 27(5), 1 - 11.
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- Gadlin, H. (1994). Conflict resolution, cultural differences, and the culture of racism. Negotiation Journal, 10(1), 33 - 47.
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- Girdner, L.K. (1990). Mediation Triage: Screening for Spouse Abuse in Divorce Mediation. Mediation Quarterly, 7(4), 365-376.
- Gire, J., & Carment, D. (1992). Dealing with disputes: The influence of individualism-collectivism. Journal of Social Psychology, 133(1), 81 - 95.
- Gold, L. (1993). Influencing unconscious influences: The healing dimension of mediation. Mediation Quarterly, 11(1), 55 - 65.
- Grillo, T. (1991). The Mediation Alternative: Process Dangers for Women. Yale Law Journal, 100(6), 1545-1610.
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- Hart, B. (1990). Gentle Jeopardy: The Further Endangerment of Battered Women and Children in Custody Mediation. Mediation Quarterly, 7(4), 317-330.
- Johnson, D., & Johnson, R. (1994). Constructive conflict in the schools. Journal of Social Issues, 50.
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- Lemmon, J. (1985). The Mediation Method Throughout the Family Life Cycle. Mediation Quarterly, 7, 5-21.
- LeResche, D. (1993). Special Issue: Native American Perspectives on Peacemaking. Mediation Quarterly, 10.
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