

**THE UNIVERSITY OF TENNESSEE
COLLEGE OF SOCIAL WORK**

SW 540 Principles and Techniques of Mediation

Summer 2004
Course Outline

Instructor:	William R. Nugent, Ph.D.	Monday-Wednesday 9:15 - 12:45
Office:	123 Henson Hall	Room 209 Henson Hall
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Required Text

Kruk, E. (Ed.), (1997). *Mediation and conflict resolution in social work and the human services*. Chicago, IL: Nelson-Hall.

This book is on sale at the bookstore in The University Center.

“Mediation techniques for persons in disputes.” In Kevin Corcoran, (1992), *Structuring change*.

This is a book chapter that presents a generic mediation model. The instructor may also require the reading of specific journal articles during the course of the semester.

Recommended Books

Leviton, S., & Greenstone, J. (1997). *Elements of mediation*. Pacific Grove, CA: Brooks/Cole.

Umbreit, M. (1994). *Victim meets offender: The impact of restorative justice and mediation*. Monsey, NY: Willow Tree Press.

Bibliography and Recommended Readings

Araki, C. (1990). Dispute management in the schools. *Mediation Quarterly*, 8(1), 51 - 62.

Barshy, A.E. (1995b) Mediation in Child Protection Cases. In H. H. Irving & M. Benjamin, eds., *Family Mediation: Contemporary Issues*. Thousand Oaks, CA: Sage.

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Bernard, S.E., Folger, J.P., Weingarter, H.R., & Zumeta Z.R. (1984). The Neutral Mediator: Value Dilemmas in Divorce Mediation. *Mediation Quarterly*, 4, 5-17.

Brotsky, M., Steinman, S., & Zimmelman S. (1988). Joint custody Through Mediation Reviewed. *Conciliation Courts Review*, 26, 53-58.

Chandler, D. (1990). Violence, fear, and communication: The variable impact of domestic violence on mediation. *Mediation Quarterly*, 7(4), 331 - 346.

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- DeLeon, L. (1994). Using Mediation to Resolve Personnel Disputes in a State Bureaucracy. Negotiation Journal, 10(1), 69-86.
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- Dworkin, J., Jacob, L. & Scott, E. (1991). The Boundaries between Mediation and Therapy: Ethical Dilemmas. Mediation Quarterly, 9(2), 107-119.
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- Girdner, L.K. (1990). Mediation Triage: Screening for Spouse Abuse in Divorce Mediation. Mediation Quarterly, 7(4), 365-376.
- Gire, J., & Carment, D. (1992). Dealing with disputes: The influence of individualism-collectivism. Journal of Social Psychology, 133(1), 81 - 95.
- Gold, L. (1993). Influencing unconscious influences: The healing dimension of mediation. Mediation Quarterly, 11(1), 55 - 65.
- Grillo, T. (1991). The Mediation Alternative: Process Dangers for Women. Yale Law Journal, 100(6), 1545-1610.
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- Umbreit, M.S. (1991). Mediation of Youth Conflict: A Multi-System Perspective. Child and Adolescent Social Work, 8(2), 141-153.
- Wallerstein, J. (1986). Psychodynamic perspectives on family mediation. Mediation Quarterly, 14/15, 7 - 21.
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Course Requirements/Plan for Evaluation

Exams (1)	40%
In-class mediation simulations	30%
Daily quizzes	<u>30%</u>
	100%

Exams

There will be one exam at the end of the semester. The exam will be composed of multiple choice, matching, and fill-in-the-blank items.

Daily Quizzes

There will be quizzes each day at the beginning of class that will cover readings and material presented in previous class sessions.

Mediation Simulations

There will be numerous simulated mediation sessions that will form the core learning opportunities for students. These simulations will cover mediations in a variety of settings, such as county court, community mediation centers, and family mediation programs.