

**THE UNIVERSITY OF TENNESSEE
COLLEGE OF SOCIAL WORK**

SW-540 – General Topics in Social Work: Principles and Techniques of Mediation

Course Outline
Summer 2005

Instructor:	William R. Nugent, Ph.D.	Monday-Wednesday 9:05 - 12:05 EDT
Office:	308 Henson Hall	Monday-Wednesday 8:05-11:05 CDT
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Required Text

Kruk, E. (Ed.), (1997). *Mediation and conflict resolution in social work and the human services*. Chicago, IL: Nelson-Hall.

This book is on sale at the bookstore in The University Center.

Chapter 14, "Mediation techniques for persons in disputes." In Kevin Corcoran, (1992, pp. 272- 291), *Structuring change*.

This is a book chapter that presents a generic mediation model. The instructor may also require the reading of specific journal articles during the course of the semester.

Recommended Books

Leviton, S., & Greenstone, J. (1997). *Elements of mediation*. Pacific Grove, CA: Brooks/Cole.

Umbreit, M. (1994). *Victim meets offender: The impact of restorative justice and mediation*. Monsey, NY: Willow Tree Press.

Grading

Exams (1)	60%
Weekly quizzes	40%
	100%

Exams

There will be one exam at the end of the semester. The exam will be composed of multiple choice, matching, and fill-in-the-blank items.

Weekly Quizzes

There will be quizzes each Wednesday at the beginning of class that will cover readings and material presented in previous class sessions.

Mediation Simulations

There will be simulated mediation sessions that will form important learning opportunities for students. These simulations will cover mediations in a variety of settings, such as county court, community mediation centers, and family mediation programs.

Tentative Reading Schedule

Week 1 - Chapter 1 and appendix in Kruk; Chapter 14 from Corcoran.

Week 2 - Chapters 10, 13, 14, and 18 in Kruk.

Week 3 - Chapters 2, 3, 6, and 7 in Kruk.

Week 4 - Chapters 8, 9, 11, and 16

Bibliography and Recommended Readings

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- Cobb, S., & Rifkin, J. (1991). Practice and paradox: Deconstructing neutrality in mediation. Law and Social Inquiry, 16, 35 - 62.
- Corcoran, K.O. & Melamed, O. (1990). From Coercion to Empowerment: Spousal Abuse and Mediation. Mediation Quarterly, 7(4), 303-316.
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