

**THE UNIVERSITY OF TENNESSEE
COLLEGE OF SOCIAL WORK**

SW540 - General Topics in Social Work: Principles and Techniques of Mediation

Course Outline
Summer 2006

Instructor:	William R. Nugent, Ph.D.	Monday-Wednesday 9:05 - 12:05 EDT
Office:	308 Henson Hall	Monday-Wednesday 8:05-11:05 CDT
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Required Text

Kruk, E. (Ed.), (1997). *Mediation and conflict resolution in social work and the human services*. Chicago, IL: Nelson-Hall.

This book is on sale at the bookstore in The University Center.

Chapter 14, "Mediation techniques for persons in disputes." In Kevin Corcoran, (1992, pp. 272- 291), *Structuring change*.

This is a book chapter that presents a generic mediation model. The instructor may also require the reading of specific journal articles during the course of the semester.

Recommended (but NOT required) Books

Leviton, S., & Greenstone, J. (1997). *Elements of mediation*. Pacific Grove, CA: Brooks/Cole.

Umbreit, M. (1994). *Victim meets offender: The impact of restorative justice and mediation*. Monsey, NY: Willow Tree Press.

Grading

Exams (1)	50%
Weekly quizzes	<u>50%</u>
	100%

Exams

There will be one exam at the end of the semester. The exam will be composed of multiple choice, matching, and fill-in-the-blank items. This exam will be done using Blackboard.

Weekly Quizzes

There will be on-line (Blackboard) quizzes each week that will cover readings and material presented in previous class sessions.

Mediation Simulations

There will be simulated mediation sessions that will form important learning opportunities for students. These simulations will cover mediations in a variety of settings, such as county court, community mediation centers, and family mediation programs.

Special Class Sessions

There will be special class sessions in which mediation specialists present on important mediation topics. At least two are currently planned: one on victim-offender mediation, and one on family mediation.

Tentative Reading Schedule

Week 1 - Chapter 1 and appendix in Kruk; Chapter 14 from Corcoran.

Week 2 - Chapters 13, 14, 16, and 18 in Kruk.

Week 3 - Chapters 2, 3, 6, and 7 in Kruk.

Week 4 - Chapters 8, 9, 10, and 11

Bibliography and Suggested Readings

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- Bernard, S.E., Folger, J.P., Weingarter, H.R., & Zumeta Z.R. (1984). The Neutral Mediator: Value Dilemmas in Divorce Mediation. Mediation Quarterly, 4, 5-17.
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- Cobb, S., & Rifkin, J. (1991). Practice and paradox: Deconstructing neutrality in mediation. Law and Social Inquiry, 16, 35 - 62.
- Corcoran, K.O. & Melamed, O. (1990). From Coercion to Empowerment: Spousal Abuse and Mediation. Mediation Quarterly, 7(4), 303-316.
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- Erickson, S.K. & McKnight M.S. (1990). Mediating Spousal Abuse Divorces. Mediation Quarterly, 7(4), 377-388.
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- Gold, L. (1993). Influencing unconscious influences: The healing dimension of mediation. Mediation Quarterly, 11(1), 55 - 65.
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- Hart, B. (1990). Gentle Jeopardy: The Further Endangerment of Battered Women and Children in Custody Mediation. Mediation Quarterly, 7(4), 317-330.
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