

Alison A. Lloyd

5178 Gypsum Way, Galena, OH 43021

alisonlloyd.al@gmail.com

740.879.3013

Education

Doctor of Philosophy in Social Work (Ph.D.). The University of Tennessee-Knoxville	6/21
Master of Social Work. <i>The Ohio State University</i>	5/17
Bachelor of Social Work. <i>Michigan State University</i>	6/97
Master of Business Administration. <i>Saginaw Valley State University</i>	12/92

Honors

Tennessee Top 100 Fellowship. Awarded for 2017 – 2020
Ohio Scholars in Aging Recipient. Awarded for 2016 – 2017

Licensure

State of Ohio Licensed Social Worker (LSW)	License #: S. 0800261
Ohio Benefits Bank Counselor	8/15

Grants

The Ohio State University Wexner Medical Center Service Board Grant. Awarded \$2400. Stress balls and journals for patients who are enrolled in the Teen Intensive Outpatient Program, which is a Cognitive Behavioral Therapy (CBT) based program for mental health diagnoses, primarily depression and anxiety.

Publications

Abrams, T. E., Ratnapradipa, D., Tillewein, H., & Lloyd, A. A. (2018). Resiliency in burn recovery: a qualitative analysis. *Social work in health care*, 57(9), 774-793.

Abrams, T. E., Lloyd, A. A., Elzey, L. E., & Hickerson, W. L. (2018). The Bridge: A mobile application for burn patients. *Burns*.

Research Projects

2018	PI for Survey Research on Student Opinions Regarding Burn Trauma in the Curriculum. Joint effort with the University of Tennessee College of Nursing and College of Social Work.
2017	Development of Phone App for Burn Trauma Survivors. Joint effort with University of Tennessee College of Nursing, College of Industrial and Systems Engineering, and College of Social Work.

- 2017 Research collaboration with the Wexner Medical Center Ohio State University Department of Orthopaedics. “Biopsychosocial Variables and Fall Risk in Older Adults.”
- 2015 Needs Assessment and Program Design highlighting the areas in need of improvement in Franklin County with respect to perinatal depression. Followed logic model design and presented to management within OSU Wexner Medical Center Harding Hospital.

Invited Presentations and Workshops

- 2019 Poster Presentation. Society for Social Work and Research (SSWR) Annual Conference. San Francisco, CA. “The Bridge: A Mobile Application for Burn Patients.”
- 2019 Oral Presentation. American Burn Association 51st Annual Meeting. Las Vegas, NV. “The Role of Social Workers in Burn Units.”
- 2018 Poster presentation at 42nd Annual Ohio Association of Gerontology and Education Conference. Akron, Ohio. “Biopsychosocial Variables and Fall Risk.”
- 2017 Poster presentation at 41st Annual Ohio Association of Gerontology and Education Conference. Toledo, Ohio. “Cognitive Impairment and Emergency Recidivism.”
- 2016 Guest presenter. Ohio State University Health Plan Special Presentation Series. Presented research and practicum findings. “Geriatric Population with Cognitive Impairment Who Utilize the OSU Wexner Medical Center Emergency Department.”
- 2016 Co-presented “Dealing With Difficult People” training in the form of offsite workshop for OSU Extension employees. Included setting limits and boundaries, contact skills, and role play exercise.
- 2016 Co-presented “Managing Stress at Work” training for OSU Extension employees in the form of an offsite workshop. Included techniques to reduce stress response, relaxation exercise, teaching sheets.
- 2016 Guest Lecturer. *The Ohio State University Health Plan Employee Assistance Program*. Columbus, Ohio. Webinar format lecture on Caregiver Burnout. Designed for employees and their dependents of Ohio State University. Offers resources and relaxation strategies for avoiding burnout for being primary caregiver of older adults.
- 2106 Co-presenter. *The Ohio State University Health Plan Employee Assistance Program*. Columbus, Ohio. Webinar format lecture on Heroin Abuse. Designed for raising

awareness of the heroin epidemic occurring in Columbus, Ohio presently. Offers signs to look for in identifying drug use and methods of self-help and ideas for helping others.

2106 Co-facilitated training for OSU Wexner Medical Center employees. Civility Training. Included communication skills and relaxation techniques. Administered survey pre and post class, entered survey data, analyzed, and reported to management.

University Service

2016 Employee Assistance Plan Representative promoting OSU Health Plan and Your Plan For Health at health fair with more than 60 exhibitor booths and Red Cross Blood Drive for OSU faculty and staff.

Employment

The James Cancer Hospital and Solove Research Institute 6/17-present
Wexner Medical Center of The Ohio State University
Columbus, Ohio

Social Worker

- Assessment of patients to determine treatment and safety needs
- Interviewed patients to determine discharge planning and continuing care needs
- Discussed and completed Advance Directives and Health Care Power of Attorney
- Provided substance abuse screening and referrals
- Provided crisis intervention
- Provided assessment and referrals for specific oncology related support networks

University of Tennessee 8/17- present
College of Social Work
Knoxville, Tennessee

Graduate Research Assistant

- Developed and submitted Institutional Review Board (IRB) application, updated databases, developed survey for College of Nursing and College of Social Work students regarding Burn Trauma in the curriculum, administered survey, verified data, and performed quality control measures on journal submissions
- Worked under supervision of Thereasa Abrams, Ph.D.

OSU Health Plan 5/16-present
The Ohio State University
Internship for MSW II

- Administered Beating the Blues online Cognitive Behavioral Therapy program for OSU Health Plan members
- Provided EAP services in collaboration with nursing staff at Biometric Screenings on OSU Campus.

Office of Student Life Disability Services
The Ohio State University
Internship for MSW I

1/16-4/16

- Provided assessment for students applying for disability services
- Determination of eligibility for services following ADA guidelines
- Revised referral database

Office Administrator, Partial Hospital Program
Wexner Medical Center, Ohio State University, Columbus, OH.

8/11-7/17

- Intake screening for patients for program admission, insurance benefit verification and explanation of copays/coinsurance
- Investigate complex insurance issues
- Administrative support to nineteen staff, including psychiatrists and clinicians
- De-escalation of patients

Information Associate, OSU Health Plan
Ohio State University, Columbus, OH.

10/09-8/11

- Provided medical and pharmacy detailed benefit interpretation for OSU Health Plan members and external clients
- Scheduled and outreach for Your Plan For Health (YP4H) wellness program
- Provided social work service within Case Management department for physicians, patients, and families
- Evaluated and approved applications for Prime Care Connect benefit plan for qualifying families
- Collaborated with Nurse Case Managers and provider relations to provide health services in the spectrum of care
- Facilitated hospital discharge and coordinated extended care with providers and skilled nursing facilities

Social Worker

4/09-7/09

Kinder Women's Care Center, Columbus, OH

- Provided crisis intervention with underserved population of low income pregnant teens clients, included confidential pregnancy testing and counseling
- Assisted patients with locating community resources for support during and after pregnancy
- Documented client demographics and clinical information in database
- Counseling with families and groups

Supervisor of Customer Service
St. Joseph Mercy Hospital, Ann Arbor, MI

1/95-12/97

- Ensured quality of care, accurate data entry, and case resolution by 28 employees
- Oversight of pre-registration activity and scheduling of hospital services

- Hiring, disciplinary procedure, and reporting operation summaries to upper management

Supervisor of Member Service

2/92-12/92

Blue Care Network of East Michigan, Saginaw, MI

- Provided performance evaluations, interviewing and hiring decisions, disciplinary procedures, and direction to staff of seven unionized employees in two departments
- Educated HMO members regarding medical, dental, vision, and pharmacy benefits
- Developed and presented monthly department status reports to Executive Management
- Coordinated entire grievance process for members, Levels 1-4, ending with State of Michigan mediation

Mental Health Counselor

1/88-2/92

Blue Care Network of East Michigan, Saginaw, MI

- Reduced annual referral expense by 50% by designing and implementing a company based evaluation process
- Administered all aspects of substance abuse treatment program in collaboration with EAP from General Motors Corporation
- Provided on-call triage service and psychosocial evaluation for patients in need of detox or psychiatric hospitalization